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# Why Is Student Services So Important When Studying On-Campus?

Thursday, 24 February 2022 | Engineering Student Webinar

## Presented By

Mr. Richard Jones | EIT Student Services Coordinator

Mr. Titus Shilongo | EIT On-Campus Bachelor of Science (Civil & Structural Engineering) student

# Common Questions/FAQs



## Copy of slides/video recording

Everyone registered for this webinar will receive a copy of the PDF slides and a link to the video recording within the next two business days via email. Please monitor your junk email folder.

We are dedicated to ensuring that you receive a world-class education and gain skills that you can immediately implement in the workforce.



## Engineering Specialists

EIT is one of the only institutes in the world specializing in Engineering. We deliver professional certificates, diplomas, advanced diplomas, undergraduate and graduate certificates, bachelor's and master's degrees, and a Doctor of Engineering.



## Industry Oriented Programs

Our programs are designed by industry experts, ensuring you graduate with cutting-edge skills that are valued by employers. Our program content remains current with rapidly changing technology and industry developments.



## World-Class Australia Accredited Education

Our vocational programs and higher education degrees are registered and accredited by the Australian Government. We have programs that are also recognized under three international engineering accords.



## Industry Experienced Lecturers

Our lecturers are highly experienced engineers and subject specialists with applied knowledge. The technologies employed by EIT, both online and on-campus, enable us to source our lecturers from a large, global pool of expertise.



## Unique Delivery Model

We deliver our programs via a unique methodology that makes use of live and interactive webinars, an international pool of expert lecturers, dedicated learning support officers, and state-of-the-art technologies such as hands-on workshops, remote laboratories, and simulation software.

# Agenda

1	Welcome and Introduction
2	Our On-Campus Programs and Upcoming Intakes
3	Student support including Student Services
4	EIT Internship – Student Success Story
5	Hear from Mr. Titus Shilongo – EIT Student
6	Conclusion and Q&A



# Introduction – EIT Student Services Coordinator



## Mr. Richard Jones

Student Services Coordinator – provision of client services that support the educational goals of the institute.

- Range of areas covered including student support services, counselling: personal, educational and career.
- Student recreational activities, accommodation and airport pick up services for international students.
- International student affairs including immigration matters related to maintaining student CoE's, Students at Risk.
- EIT Workplace Integrated Learning Program – industry partner coordination, student supervision and mentoring.
- Operational and day to day matters & administration.
- On Campus Orientations (Perth & Melbourne).

# Our On-Campus Programs



Undergraduate Programs	CRICOS Code	Campus
Bachelor of Science (Industrial Automation Engineering)	095814J	Perth
Bachelor of Science (Electrical Engineering)	095813K	Perth
Bachelor of Science (Mechanical Engineering)	095815G	Perth
Bachelor of Science (Civil and Structural Engineering)	095812M	Perth

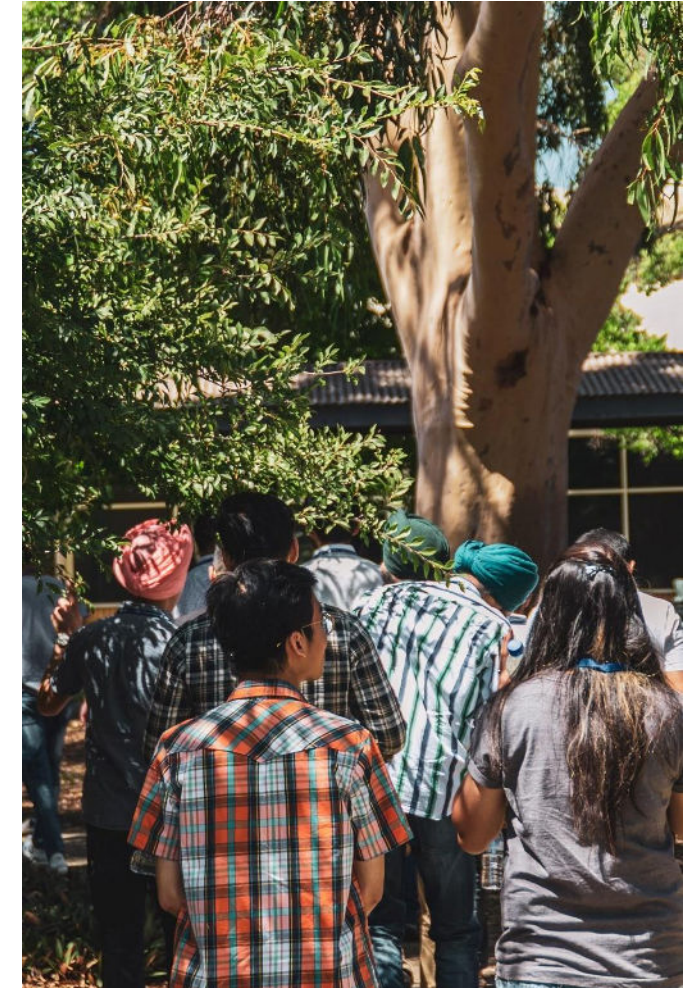
Postgraduate Programs	CRICOS Code	Campus
Master of Engineering (Industrial Automation)	094185G	Perth & Melbourne
Master of Engineering (Electrical Systems)	0100462	Perth & Melbourne
Master of Engineering (Mechanical)	0100463	Perth & Melbourne
Master of Engineering (Civil: Structural)	0100461	Perth & Melbourne
Doctor of Engineering	102709C	Perth

# Our Next On-Campus Intake



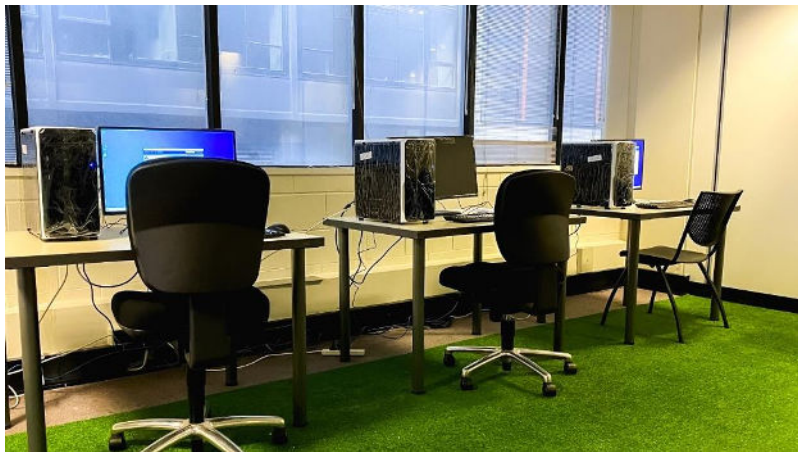
- › **Next on-campus intake:** 1 August 2022, all on-campus courses
- › **Study in Melbourne, Victoria:** Fully vaccinated eligible student visa holders can travel into the state.
- › Learn more here:  
<https://www.studymelbourne.vic.gov.au/student-arrivals>
- › **Study in Perth, Western Australia:** Overseas International students enrolled to study in Western Australia can apply for a G2G Pass to enter the State by choosing the ‘Enrolled Student in WA’ exemption category and meeting COVID-19 vaccination, testing and quarantine requirements.
- › Learn more here: <https://www.studyperth.com.au/faq>

# Campus Locations: Perth, Western Australia





# Campus Locations: Melbourne, Victoria





*“As a LSO I love supporting our students on their learning journey and ensuring their experience with EIT is a positive and rewarding one”*

Ms. Emily Levy  
Higher Education LSO

## Learning Support Officers (LSOs)

Guides the students from the onboarding process through to graduation.

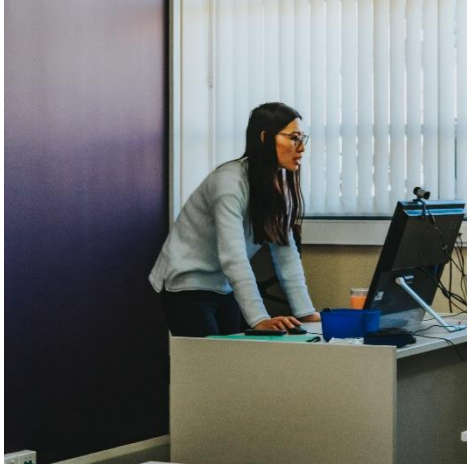
Each unit has a dedicated LSO who acts as the keystone between students, academic staff and unit materials, ensuring ease of communication and a high quality experience.

Contact point for students for assistance with:

- *Systems*
- *Processes*
- *Course progression*
- *General administration*

LSOs provide guidance around academic integrity, assisting students in planning their studies each semester including:

- *Reminders for assessments*
- *Submission requirements and*
- *Important updates and reminders*



## Lecturers and Instructors

The academic faculty ensures that you receive a high quality education. They will look after your:

- Learning experience
- Practicals (workshops, remote and virtual labs)
- Work integrated learning component of applicable courses



Whether you are studying online or on-campus, our course coordinators provide academic guidance and support to you throughout your studies. In addition, our lecturers are available for appointments during classroom contact hours and after class via email, phone, and Skype.

Our class sizes are small to allow you to build rapport with lecturers and fellow students. This enables you to ask questions and seek clarity when needed.

# Student Services

Providing effective student support services to international and domestic students, assisting students with non academic needs with enquiries such as course and unit information.

## Social Program

- Establish rapport and encourage student engagement through Creating, developing and running a variety of social programs, as well as interactions, conversations and classroom visits.
- Create, manage and promote a calendared social program for EIT students.

Overall objective of continuous improvement of our quality of service and our commitment to ongoing individualized support.



# Student Services



**Welcome pack** on acceptance of offer – includes everything the student needs to know when preparing for life in Australia.



**Free airport pick up**



**Student Card** – official ID cards which provide discounts on busses, trains, purchases (IT equipment) and entertainment



**Full orientation week** (including relevant Australian laws, regulations, health, banking and recreational options)



**Accommodation** – advice on locating appropriate and convenient home-stays, rental accommodations



**Pastoral care** – pre-examination jitters, homesickness, safety, health and wellbeing, attendance and support with study planning



**Job search tips**, pre interview skills training, resume preparation and assistance with internship opportunities.



**Parking Permits** - Free on campus parking (Perth only)

# Calendar of Activities Semester 1 2022

## Semester 1 2022 - Student Services - Comms, Workshops and Activities

	Actions	Tuesday	Wednesday	Thursday	Friday
Week 1	Emails				
	Main Page/Forums posts		Support post with link to email Student Services	Orientation Page (Main Page), Safety	Sports & BBQ Promotion, Plagiarism Video (Moodle - Student Success & Orientation Review PowerPoint Video (Student Success Forum)
	Activities/Workshops				
	Social Media	Pictures of Orientation			
Week 2	Emails				
	Main Page/Forums posts	Reminder to Orientation Page FAQ's	Introducing Student Forums (Main Page)		On Campus - Sports and BBQ Promotion (Student Forums - Activities)
	Activities/Workshops			Safety in Perth - Presentation and	Student Success Workshop - Study Planning
	Social Media		Sports & BBQ Promotion		
Week 3	Emails				
	Main Page/Forums posts	Academic Integrity Photo Competition -	Things to do at Home Part 1 (Wellness Forum)	Attendance Requirements reminder	Academic Integrity Photo Competition
	Activities/Workshops			Site Visit - Fleetwood Australia TBC	Student Success Workshop - Managing Study Stress from Online Studies, On
	Social Media		Online SharePoint for Gamers 1 Promotion		Academic Integrity Photo Competition - Promotion
Academic Integrity	Emails				
	Main Page/Forums posts	Why is Academic Integrity Important to	Referencing Workshop (Student Activities Forum)	Night at the Movies Promotion	Avoiding Plagiarism (Student Success Forum)
	Activities/Workshops		Online Sharepoint for Gamers 1	Academic Integrity Photo Competition	Student Success Workshop - Avoiding Procrastination
	Social Media			Night at the Movies Promotion	
Your Support	Emails				
	Main Page/Forums posts	Streaming Services in Australia	Online SharePoint for Gamers 2 Promotion	Staying Motivated & How to Succeed	Night at the Movies Promotion (Student Activities Forum)
	Activities/Workshops				Student Success Workshop - Engineers Australia
	Social Media	Night at the Movies Promotion	Online SharePoint for Gamers 2 Promotion		
Week 6	Emails				
	Main Page/Forums posts		YouTube and Websites for Online Recipes		International Student Work Rights and Pay (Student Success Forum)
	Activities/Workshops		Online Sharepoint for Gamers 2		Student Success Workshop - SASH
	Social Media				Night at the Movies

# Calendar of Activities Semester 1 2022

Mental Health Week	E-mails				
	Main Page/Forums posts	Procrastination (Wellness Forum)	Things to do at Home Part 2 (Wellness Forum)	Goal Setting (Student Success Forum)	
	Activities/Workshops				Student Success Workshop - How to Stay Mentally Healthy - Avoiding the Worry
	Social Media		Online SharePoint for Gamers 3 Promotion		Fitness - Canning College Recreation Centre/Curtin Gym
Careers Week 1	E-mails				
	Main Page/Forums posts	Linked in Website (Student Success	End of Semester On Campus Event Promotion TBC	Seek Website (Student Support	How to Look For Employment (Student Success Forum), Night at the Movies
	Activities/Workshops		Online SharePoint for Gamers 3		Student Success Workshop - How to look for Employment/Engineers Australia
	Social Media				
Careers Week 2	E-mails				
	Main Page/Forums posts		Career Planning (Student Success Forum) On	Ways to sell yourself to prospective	Writing Your Cover Letter (Your Support Forum)
	Activities/Workshops			Site Visit - Total Green Recycling TBC	Student Success Workshop - Writing Your Cover Letter & Guest Industry Speaker
	Social Media				
Exam Preparation Week 1	E-mails				
	Main Page/Forums posts	Creating the Right Environment for	Getting Ready for Exams or Tests LMS post (Main	Concentration Strategies (Student	
	Activities/Workshops		Online Sharepoint for Gamers 4 Promotion		Student Success Workshop - Exam Study Planning
	Social Media		Night at the Movies	Online Sharepoint for Gamers 4	
Exam Preparation Week 2	E-mails				
	Main Page/Forums posts	Coping With Exam or Test Anxiety	Exam Study Planning (Your Support Forum)	Types of Exams (Your Support Forum)	
	Activities/Workshops		Online Sharepoint for Gamers 4		Student Success Workshop - Exam & Tests - Tips and Techniques
	Social Media	On Campus End of Semester Event		Night at the Movies Promotion	
Your Support	Next Trimester emails				
	Main Page/Forums posts	Concentrating While Studying (Student	On Campus End of Semester Event Promotion TBC	Managing Exam Stress (Student	The Day of the Test or Exam - What to Do?
	Activities/Workshops				Student Success Workshop - Exams - What to Expect? - Presentation, Night at
	Social Media				
Week 13	E-mails		Instructions for Graduating Students		
	Main Page/Forums posts	Instructions for Graduating Students			
	Activities/Workshops				On Campus End of Semester Event
	Social Media				

# March/April 2022 – Your Success Workshops

Your success workshops are free to attend for students studying at EIT. Please check the student support resources on Moodle for link/workshop & activity. We could encourage all EIT students to attend workshops to assist with your studies.

<b>WEEK</b>	<b>WORKSHOP TOPIC</b>	<b>TIME AND DATE</b>
WEEK 2	STUDY PLANNING	11:00 AM (WST) FRIDAY 4TH MARCH
WEEK 3	MANAGING ONLINE STUDIES	11:00 AM (WST) FRIDAY 11TH MARCH
WEEK 4	AVOIDING PROCRASTINATION	11:00 AM (WST) FRIDAY 18TH MARCH
WEEK 5	ENGINEERS AUSTRALIA	11:00 AM (WST) FRIDAY 25TH MARCH
WEEK 6	SEXUAL HEALTH AND WELLBEING	11:00 AM (WST) THURSDAY 31ST MARCH
WEEK 7	HOW TO STAY MENTALLY HEALTHY	11:00 AM (WST) FRIDAY 8TH APRIL



# Student Success Workshops

- Student Success Workshops' touch on a range of themes including study planning, time management, careers, personal health, studying online and exam preparation.
- Workshops themes and link are be advertised on the Moodle platform, we encourage all students to log in weekly and also record for students that can't make it.
- Workshops are informal with some great content/opportunities for students to ask questions and develop their own ideas; workshops run for 30 minutes.
- Support resources are also accessed via student LMS, these are being developed constantly and are coupled with weekly themes presented in the workshops.
- We tie in workshops and resources with Students identified as 'At Risk', one on one appointments and support based on student needs – usually study planning, time management and procrastination.

# EIT Industry Partnership Program



The Engineering Institute of Technology's Industry Partnership Program is a key initiative in our commitment to the ongoing development of the engineering profession and the education of the next generation of industry leaders.

As many traditional educational institutions struggle to adapt to rapidly changing technology and market demand, the Engineering Institute of Technology (EIT) has gained momentum as one of the only institutes in the world specializing in delivering industry-driven applied engineering education.

Our programs are designed by an international body of industry experts, which means that program content remains current with rapidly changing technology and, in turn, ensures students graduate with cutting-edge skills valued by employers globally.

# Benefits to Students

Since 2008 three core objectives define the essence of the institute:

- Collaborating comprehensively with industry to ensure graduates are job-ready.
- Employing platforms of learning to facilitate student accessibility and engagement.
- Keeping the business of education student-centric.

We are continually seeking like-minded industry partners who share our vision of nurturing and harnessing the potential of new talent through providing internships, exposure to industry projects, and site visits.



Our students are innovative thinkers who are passionate about applying both theoretical and practical applied knowledge in a professional environment.

EIT students are willing to apply their skills to project work but equally, appreciate that practical experience will also involve assisting with routine or daily tasks.

Through participation, observation, and engagement, students during their internship:

- Apply skills and knowledge gained in their field of study.
- Operate under professional engineering supervision.
- Integrate with project teams and organizational culture.
- Gain exposure to the realities of practice.
- Contribute to professional engineering projects.
- Understand organizational structure.
- Gain exposure to organization policies and procedures.
- Develop judgment and problem-solving skills.

# Internship – Student Success Story



# Uvesh Snelhaben Diwan - Bachelor of Science (Electrical Engineering)



Uvesh came to EIT in February of 2019 from India aged 19.

- Completed his final stages of internship hours with PEAK CPL based in Geraldton.
- Initially worked in Perth for an Electrical Contracting Firm which assisted in being selected.
- Upon completion, Uvesh was required to place a formal job application in a highly competitive environment.
- Uvesh approached Student Services to look at his cover letter and CV (not being too familiar with the process of placing as professional job application) we worked through generating an application that would stand out from the crowd!
- This coupled with his internship experience, rapport with work colleagues, exceptional effort during his internship, EIT Education and Training, EIT results, Uvesh secured the full time and well paid position.
- Currently arranging for a sponsored VISA, amazing flow on benefits to him personally and family in India.

# Introduction – Titus Shilongo

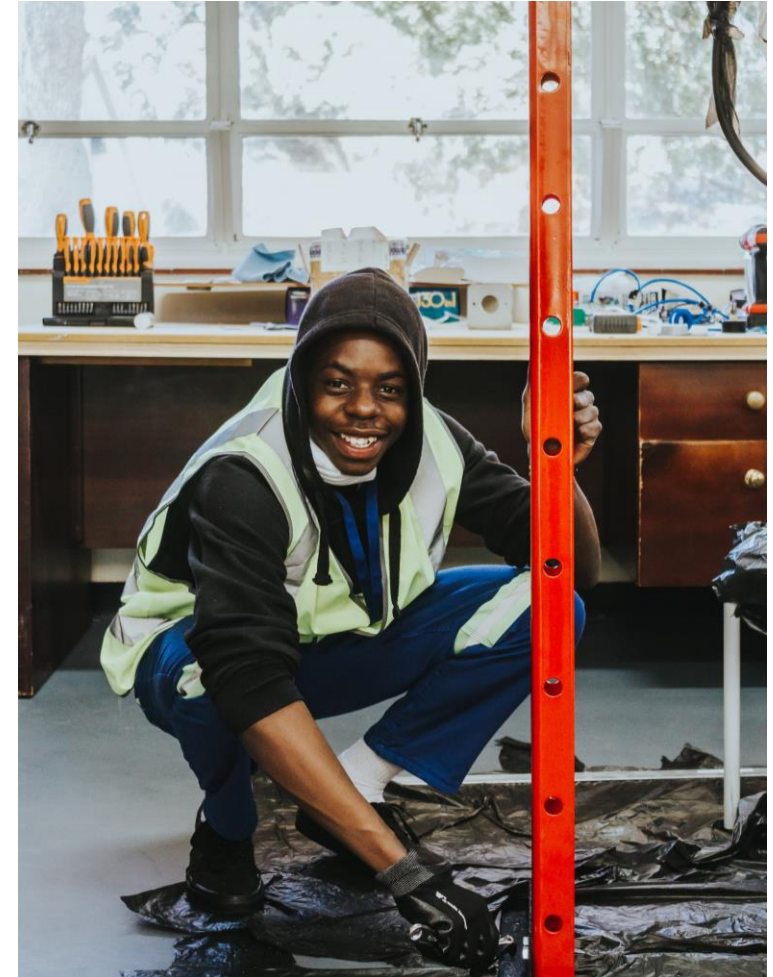


## Titus Shilongo

- Home country is Namibia.
- I live in a beautiful city called Perth
- I have been living and studying with EIT for 3 years.
- I'm studying Civil and Structural engineering at EIT, in my last year of studies.
- Studying on-campus was so vital, in terms of the physical meetings with lecturers, peers, Learning Support Officers (LSOs), the Dean and most importantly Student Services.
- When on-campus the physical interaction encourages good relationship with us students.
- Communication and expressing ourselves was a lot easier as compared to online.

# Titus' On-Campus Experience

- The experience I have received just being on campus is irreplaceable, each and every individual I've met here at EIT has contributed to my successes whilst being here.
- I am so thankful for choosing EIT and most importantly for being on campus as well, because this is where I have met a special group of people that are the closest to family.
- The workshop activities, site visits, the sports activities and leisure time here at EIT has been one of my most memorable times. We always share unforgettable laughs and smiles.
- From an academic view of things, I've loved that I have been on campus because our lecturers and LSOs are always present with us, and they're so eager to give us a hand anytime. When somebody cares for you or is always there for you it just makes you want to be there and be with them everyday, thus I loved being on Campus.
- My favorite subjects were definitely programming, surveying, design of steel structures and drawing. There was an emphasis on practical learning, so we were not only taught this subjects but did hands-on practical work, machinery and equipment I never thought I'd see, which for my experience was quite fantastic.





# Titus' On-Campus Experience

## Yenem Engineering-Internship

- The Best thing that happened to me in EIT, is being able to get an internship with their assistance. I am very optimistic, and I am excited to get up everyday as I know I keep on furthering myself and career.
- I am currently doing internship at a great company called Yenem Engineering. I love this field and the work I am doing. The experience is surreal, my confidence in my abilities have been boosted.

“I am coming towards the end of my time here at EIT and that makes me sad as I sometimes never want this experience to end.”

# Titus' On-Campus Experience

*“As I am coming towards the end of my course and upon graduation, my biggest dreams are being able to secure a dream job in my field. I have loved being on-campus with my peers, learning from lectures and getting guidance from the Dean himself, has made me so confident in my ability to chase what I am dreaming in. In conclusion, EIT has made this possible for me.”*

- Titus Shilongo

# Upcoming Webinars



Free Webinar

## World Engineering Day Industry 5.0 & Sustainability

### Panel Discussion

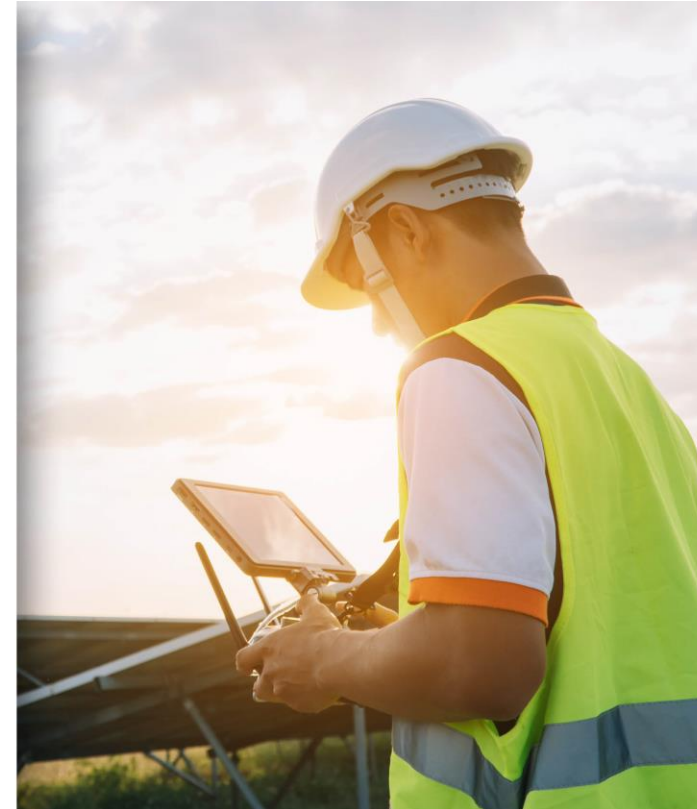
Featuring EIT Lecturers and Live Q&A

3:00PM - 4:00PM (AWST)

Friday 4 March 2022

[Register Now](#)

CRICOS Provider Number: 03567C | Higher Education Provider Number: 14008 | RTO Provider Number: 51971



Upcoming webinars: <https://www.eit.edu.au/event/industry-5-0-sustainability-panel-discussion-world-engineering-day/>

# Upcoming EIT Courses



We have a range of courses in Civil, Electrical, Mechanical and Industrial Automation Engineering.

Course Type	Intakes/start date
Professional Certificate of Competency courses (short courses)	Throughout the year
Diploma & Advanced Diploma courses	Throughout the year
Undergraduate Certificates	25 July 2022
Bachelor of Science degrees	25 July 2022
Graduate Certificates	28 March 2022, 27 June 2022
Master of Engineering degrees	27 June 2022
Doctor of Engineering	25 July 2022
On Campus Bachelor's, Master's and Doctor of Engineering programs	1 August 2022

See our full course schedule here: [www.eit.edu.au/schedule/](http://www.eit.edu.au/schedule/)

# Q&A

# Thank you for attending.

## Contact Us:



### Website

[www.eit.edu.au](http://www.eit.edu.au)



### Email

[webinars@eit.edu.au](mailto:webinars@eit.edu.au)



### Head Office

1031 Wellington Street West Perth  
Perth, WA 6005



### Courses

<https://www.eit.edu.au/schedule/>



### Phone

Inside Australia: 1300 138 522  
Outside Australia: +61 8 9321 1702