

STATEMENT OF TUITION ASSURANCE (HIGHER EDUCATION)

Tuition assurance for international and domestic higher education students is provided through the Australian Government's Tuition Protection Service (TPS).

Tuition assurance protects eligible students in the event a course provided by an approved provider ceases to be provided after it starts but before it is completed.

The TPS ensures that these students are able to either:

- complete their studies in another course or with another education provider (the *"course assurance option"*); or
- receive a refund of their unspent tuition fees or a re-credit of their loan for open units of study (the *"tuition fee repayment option"*)

As an approved higher education provider under the Higher Education Support Act 2003, Engineering Institute of Technology Pty Ltd ABN: 39 135 762 426 ACN: 135 762 426 must meet the tuition assurance requirements or be exempt from those requirements.

The Course Assurance Option

1. The Commonwealth Department of Education, Skills and Employment (the Department) (or a consultant engaged by the Department) will work with affected students to identify a replacement course and arrange for students to be placed with a second provider.
2. Replacement courses must meet the following requirements:
 - the course must lead to the same or comparable qualification as the original course;
 - the mode of delivery of the replacement course must be the same as or, with the student's consent, similar to the mode of delivery for the original course;
 - the location where the replacement course is primarily delivered must be reasonable, having regard to the costs of, and the time required for, a student's travel; and
 - the student will not incur additional fees that are unreasonable and will be able to attend the replacement course without unreasonable impacts on the student's prior commitments.
3. Affected students will be offered a replacement course and may seek a review about whether the course offered to them meets the requirements for replacement courses.
4. A student who accepts the replacement course offered will not be required to pay the second provider for the replacement components of the replacement course. However, the fees payable for the remainder of the replacement course may be different from the fees payable for the original course.
5. The student will also receive course credits for parts of the original course successfully completed by the student, as evidenced by a copy of a statement of attainment or other Australian Qualifications Framework certification document issued by the course provider or an authorised issuing organisation in accordance with the Australian Qualifications Framework.
6. Each affected student will have a period of six (6) months in which to accept the replacement course offer. The Department may extend that period in circumstances that justify an extension.

7. If an affected student enrolls in a course that is not a replacement course, the student may be required to pay additional tuition fees, and might not receive the course credits the student would have received if the student had enrolled in a replacement course.

The Tuition Fee Repayment Option

Under the Tuition Fee Repayment Option, EIT undertakes to pay the student the total of any up-front payments already paid by the student for any units of study the student has commenced but not completed because the course ceased to be offered.

Tuition Protection Arrangements for HELP students

In the event of a course or provider default, HELP (FEE-HELP or HECS-HELP) students will be assisted to continue their studies with a replacement provider in an equivalent or similar course or receive a loan re-credit for the units of study they had received a HELP loan for and were undertaking when their provider defaulted.

Further information for HELP students is available on the TPS [Higher Education FAQs page](#).

Tuition Protection Arrangements for Fee Paying, Domestic Higher Education Students

Domestic up-front fee-paying students studying higher education with private education providers are eligible for tuition protection assistance if the course has not commenced, or ceases after commencement but before completion, and the student has not previously withdrawn.

If you are a domestic up-front fee-paying student who is unable to complete your course due to your higher education provider defaulting (ceasing to commence or deliver your course or closing entirely), you will be assisted under tuition protection arrangements.

If your provider defaults, your provider is required to offer you the choice of either:

- a) assistance to move to another education provider who is delivering the same or a similar course. You can complete your studies at this new provider and not be charged for replacement units, OR
- b) getting a refund of the tuition fees for the units of study you had paid for and were unable to complete when your provider defaulted.

However, if your provider fails to assist you the Tuition Protection Service (TPS) will contact you directly. The TPS will offer you the option to either receive a refund of tuition fees for affected parts of the course, or assistance to move to a similar replacement course.

The TPS can be contacted at: administrator@tps.gov.au or phone 1300 980 434.

Tuition Protection Arrangements for International Higher Education Students

In the unlikely event that EIT is unable to deliver a course you have paid for and does not meet their obligations to either offer you an alternative course that you accept or pay you a refund of your unspent prepaid tuition fees (this is called a provider's 'default obligations'), the TPS will assist you in finding an alternative course or to get a refund if a suitable alternative is not found.

Further information for international students is available on the [TPS International page](#).