

PAYMENT TERMS AND CONDITIONS

(Excluding ZAR RAND Paying Students and International On-campus Students)

1. Accredited as both an RTO and Australian higher education provider, the Engineering Institute of Technology delivers online industry focused microcredentials, diplomas, bachelor's and master's degrees to students from over 140 countries.
2. Students must successfully enrol and meet payment terms to progress a course with the Engineering Institute of Technology.
3. Applicants will receive an initial invoice upon finalisation of enrolment.
4. Once enrolled, for applicable courses, students will continue to receive monthly statements thereafter, which advise/remind of fees owing. Please note the amount shown on the statement is the total cost of the course/units enrolled in less any payments made to date. When considering whether tuition fees are tax deductible, we urge applicants/students to seek professional advice.
5. Refund Policy
EIT's refund policies are available on the website:
https://www.eit.edu.au/cms/about-eit/policies_procedures
6. Depending on course enrolment, payment maybe made via Visa, MasterCard or by bank transfer into the Engineering Institute of Technology Pty Ltd bank account (details enclosed on invoice where applicable).

Online payment through the NAB Transact is only available to clients paying the following currencies only:

AUD – Australian Dollar
USD – United States Dollar
CAD – Canadian Dollar
GBP – Pound Sterling
EUR - Euro
NZD – New Zealand Dollar

Eligible domestic students (Australian Citizens, Australian Permanent Residents or a New Zealand Citizens with a Special Category Visa who meet residency criteria) may select Fee Help as a payment option where approval has been granted. Please see (<https://www.eit.edu.au/cms/oncampus/fee-help>) for more information.

7. Card transactions will be acquired for Engineering Institute of Technology via NAB Transact who is a approved payment gateway. NAB Transact uses the strictest form of encryption, and no Card details are stored on the website. Users may go to www.nab.com.au to view their security certificate and security policy.
8. Customer details will be stored by Engineering Institute of Technology separately from card details which are entered by the client on NAB Transact Gateway.
9. In the event of default of payment when due, all costs of collection, including legal fees and court costs, shall be paid by the student.
10. The Engineering Institute of Technology (EIT) acknowledges and respects your privacy. When you contact us or purchase any of our products or services we create a record with your contact information. We may then add information that we collect, including information that you may give us during registration, to that record.

We will treat this information with the highest standards of confidentiality and privacy. Personal information will only be used for the purposes for which you have disclosed it to us. EIT will not disclose your personal information to any third party without your express consent unless required to do so by law.

We may use the personal information that you provide when you contact us or register:

- To answer your query or process your application and to provide you with appropriate services which may include sending your further information.
- For the purpose of research and to help us plan and improve our services. We may contact you ourselves or ask outside research agencies to do so on our behalf.
- To contact you to inform you of upcoming products and services.

We may collect the following information:

- name and job title.
 - contact information including email address.
 - demographic information such as postcode, preferences and interests.
 - other information relevant to customer surveys and/or offers.
11. Engineering Institute of Technology has responsibilities to you as a student to provide you with a quality of service that will assist you as much as possible in attaining your course completion certificate. We undertake to abide by all our policies and procedures.

12. This website is governed by the laws of Australia and Engineering Institute of Technology chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, Australia.
13. Engineering Institute of Technology may, in its sole discretion, change this agreement or any part thereof at any time without notice.
14. This website is run by Engineering Institute of Technology Pty Ltd a private company based in Australia.
15. EIT Main Offices Physical Locations

Perth, Western Australia Head Office

1031 Wellington St
West Perth WA 6000
Phone +61 8 9321 1702

Johannesburg, South Africa Head Office

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